



## Early Years Application

### Accessing the App – A guide for parents and carers

**Note:** Using the Early Years app will enable you to complete your child development assessment questionnaires online and submit them to your Health Visitor for review. As well as being more efficient and saving you time, it will help to track your child's development and allow health professionals to better support and care for your whole family.

Once you have access to the app, please read the second help guide called '**Using the App**' to see how to complete the online assessment questionnaires.

#### Help Guide Quick links:

[Which devices can you use to access the app](#)

[Downloading and logging onto the app](#)

[How to access the application on a web browser or any device](#)

[How to access the Early Years app by downloading it](#)

[How to create your account](#)

[Next Steps](#)

[Further help and support](#)

#### Which devices can you use to access the app

You can access the Early Years application on a web browser on any device with Wi-Fi or a 4G connection.

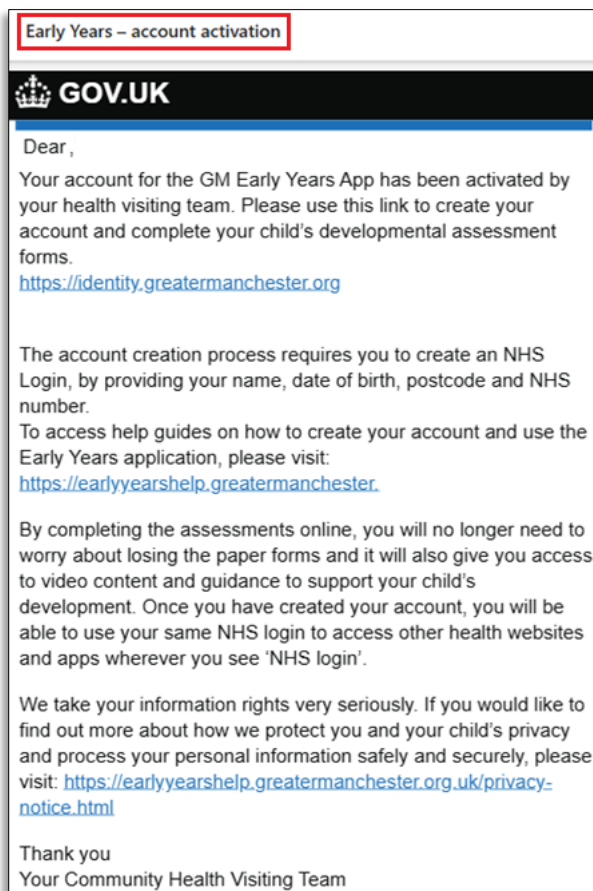
You also have the option of downloading the Early Years app from the Android or IOS app stores. You can use the app on a smartphone or tablet with Wi-Fi or a 4G connection.

#### Downloading and logging onto the app

A member of your Health Visiting Team will get in touch with you and ask you to confirm your mobile number and email address. You will then be sent an automatic email and text message containing a link to create your account. This email is entitled '**Early Years – Account Activation**' and will be sent from '**GM Digital Platform**'.

## How to access the application on a web browser on any device.

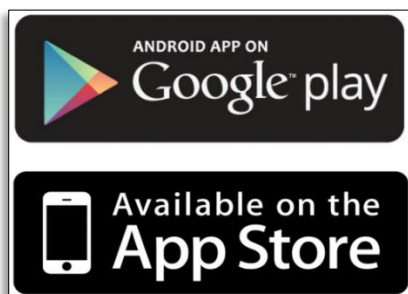
'Copy' the 'link' within your 'Early Years – account activation' email or text message. 'Paste' the 'link' into a web browser. You may also 'click' the 'link' within your 'Early Years – Account Activation' email.



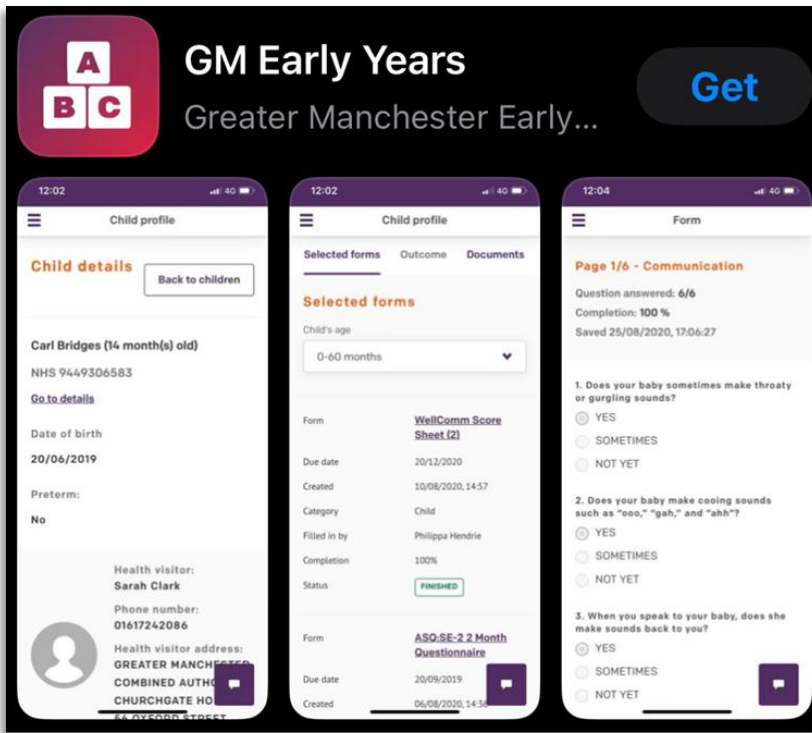
**Note:** The links within the example are not active.

## How to access the Early Years app by downloading it from the app store.

Open the App Store on your smartphone or tablet.



**'Search' 'GM Early Years app'** and download it. Open the app from your phone or tablet and follow the below instructions to create your account.

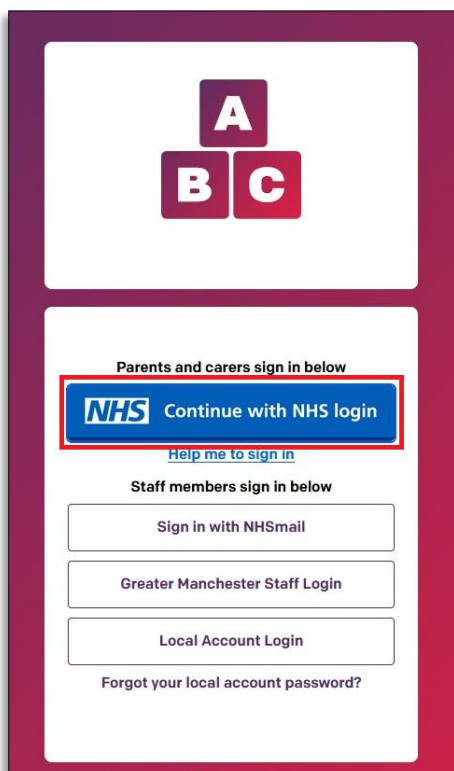


## How to create your account

**Step 1:** Creating your NHS Login (or log in with existing NHS login)

When you open the Early Years app or select the link contained in your **'Early Years Account Activation'** email/text message, the ABC Sign In page will display.

**'Click'** Continue with NHS login.



**Note:** If you already have a patient NHS Login (which you've created to access other NHS services), you can use the same email address and password to access Early Years.

If you don't have an NHS Login you can create one by following the steps below.

You only have to create an NHS login once and you can then use it to access other health websites and apps wherever you see 'NHS login' (as well as being able to log into the Early Years application).

It is important make sure when creating your NHS login that you use the same email address that you provided to your Health Visitor, as the login credentials need to match to create an NHS account.

Please refer to this '**NHS link**' which guides you through the process to '**create your NHS login**' <https://help.login.nhs.uk/setupnhslogin/>

There is also an '**NHS video**' explaining the '**NHS login process**': [Getting patients started with NHS login - NHS Digital](#)

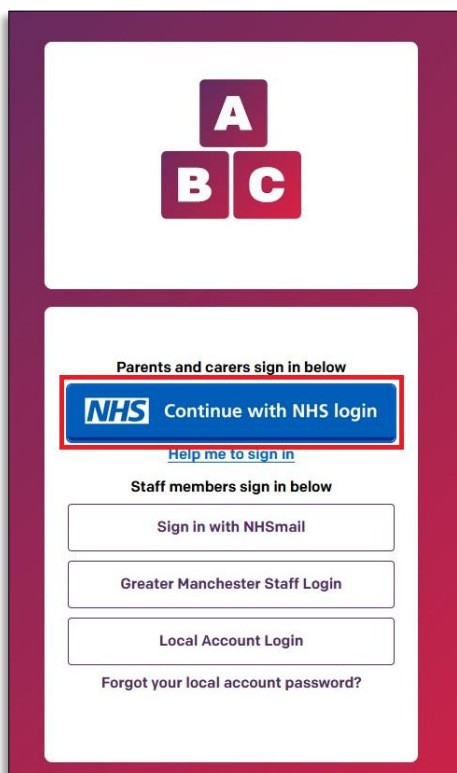
In order to create your NHS account, you will be asked to provide your name, date of birth, NHS number and postcode.

If you are '**having difficulties creating your NHS Login**' please contact the NHS Login Team using this web form: <https://www.nhs.uk/contact-us/nhs-app-contact-us>

## Step 2: Log into the Early Years application

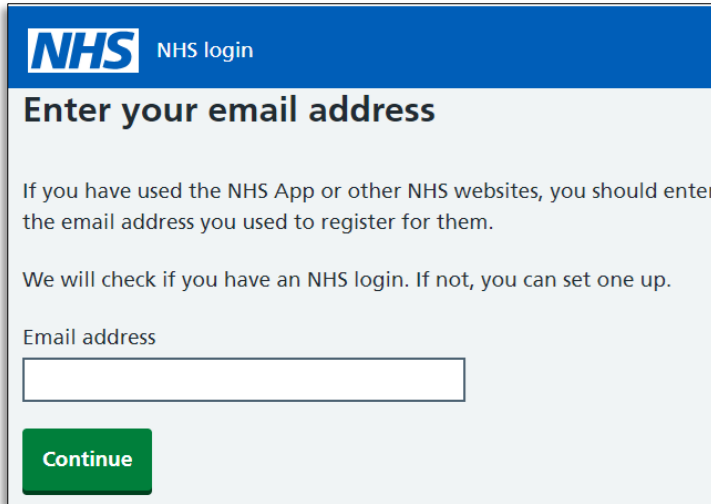
Once you receive email confirmation from the NHS that your information has been verified and your NHS login is set up, you'll then be able to log into the Early Years application.

Re-open the 'Early Years - Account Activation' email (or open the app from the app store), select the link in the email and select '**Continue with NHS login**'



The screenshot shows a login interface with a maroon border. At the top, there is a logo consisting of three red squares with white letters 'A', 'B', and 'C' arranged in a triangle. Below the logo, the text 'Parents and carers sign in below' is displayed. A blue button with the NHS logo and the text 'Continue with NHS login' is highlighted with a red border. Below this button is a link that says 'Help me to sign in'. Underneath, the text 'Staff members sign in below' is shown, followed by three white buttons: 'Sign in with NHSmail', 'Greater Manchester Staff Login', and 'Local Account Login'. At the bottom, there is a link that says 'Forgot your local account password?'.

'Enter' your email address that you used to create your NHS login account and 'Click' 'Continue'.



The screenshot shows the NHS login interface. At the top is a blue header with the NHS logo and the text 'NHS login'. Below the header, the main heading is 'Enter your email address'. A paragraph of text reads: 'If you have used the NHS App or other NHS websites, you should enter the email address you used to register for them. We will check if you have an NHS login. If not, you can set one up.' Below this text is a text input field labeled 'Email address'. At the bottom left of the form is a green button with the text 'Continue'.

'Enter' your NHS login password



The screenshot shows the NHS login interface for password entry. At the top is a blue header with the NHS logo and the text 'NHS login'. Below the header, there is a blue link that says '< Back to: Enter your email address'. The main heading is 'Enter your password'. A paragraph of text reads: 'Enter your password to log in.' Below this text is a text input field labeled 'Password'. To the right of the input field is a small button labeled 'Show'. Below the input field is a blue link that says 'Reset your password, if you cannot remember it.' At the bottom left of the form is a green button with the text 'Continue'.

If you are not logged in but instead receive the message below, please request access via the supplied email please contact your health visiting team.

We are sorry, but your account within Early Years system is either inactive or does not exist.

## Next Steps:

You will now be logged into the app, but you don't need to take any further action at this stage.

When your child enters its next assessment period you will receive an email asking you to complete the relevant assessment forms.

Please read the second help guide called '**Using the App**' to see how to view your child's development information and complete the online assessment questionnaires.

## Further help and support

You can read frequently asked questions on setting up your NHS login: <https://www.nhs.uk/using-the-nhs/nhs-services/the-nhs-app/help/nhs-login/>

If you need help with your '**NHS Login**' please contact the NHS Login Team using this web form: <https://www.nhs.uk/contact-us/nhs-app-contact-us>

If you need support with the Early Years app, please contact your health visiting team.

If you feel you are unable to use the app (e.g. due to poor internet connection or if English isn't your first language) then please contact your health visiting team

[BACK TO TOP](#)

